

ROLANDO BOHIGAS

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SUMMARY

Highly motivated and accomplished Claims Adjuster with 18 years of combined experience within the property insurance industry. Proven transferable skills and expertise includes strong knowledge of insurance procedures, policy interpretation, property damage, commercial insurance and claim investigation.

HIGHLIGHTS

- 520 License - Florida All Lines Adjuster 2002
- Xactimate Certify Level 2
- Symbility Claims Software - Estimating Program
- Flood Certified 2011
- IICRC Certified -Water Damage Restoration
- Mold Remediation
- Haag Engineering Certified Roof Inspector

EXPERIENCE

RB Claims Services

October 2017 to Present

Owner

- Effectively negotiate settlement of claims within the appraisal process varying complexity.
- Maintain claim file properly documented with accurate, clear and timely information to reflect the adjustment activities and substantiates any settlements to clients.
- Ability and willingness to travel for assignments.

Nationwide Insurance Company

George Neger, Southeast Commercial Property Manager

October 2014 to October 2017

Commercial Claims Adjuster

- Handled settlement of moderate to high complexity claims.
- Responsible for investigation and determination of claim based on coverage evaluation and claims investigation.
- Reviewed and utilized financial statements to adjust complex business interruption losses.
- Ensured accurate and timely benefit payments and services, proactively managed claim costs and expenses.

Aplin Peer & Associates, Inc.

Keith Peer, Managing Partner

March 2008 to September 2014

Independent Claims Adjuster

- Maintain claim file properly documented with accurate, clear and timely information to reflect the adjustment activities and substantiates any recommendations to clients.
- Mostly assigned to represented and large losses within the Tri-County area.
- Established and maintain a high level of positive working relationships with carriers, ensuring satisfaction of services.
- Catastrophe duty during Hurricane Sandy and various Tropical Storms.
- Provide guidance and acted as a mentor to other entry level adjusters.

CJW & Associates

January 2002 to February 2008

Independent Claims Adjuster

- Verified data to ensure the validity of claims.
- Gathered documentation including recorded statements and completed field investigation.
- Determined settlements in compliance with company policies and procedures.

EDUCATION

- Hialeah High School – High School Diploma 1988
- Miami-Dade Community College – Business
- Nationwide Commercial Property Technical School

INTERESTS

- Memberships: South Florida Claims Association since 2012
- Certified Diving Instructor